

DENTAKTIV Guarantee

DENTAKTIV provides a guarantee on dental treatments and restoration work that was done at the clinic. The term of the guarantee is:

Fillings	1 year
Crowns, implant crowns, bridges, inlays, onlays	3 years
Implant (only against breakage of the screw in the bone)	10 years
Partial dentures	3 years
Full dentures	1 year

Extent of guarantee

- In the event the guarantee is exercised, the clinic will undertake the necessary work to rectify the problem.
- The guarantee can be exercised by contacting the clinic. The clinic must evaluate the situation before the guarantee service will be completed.
- The guarantee can be only claimed at the clinic.
- The guarantee does not include travel and accommodation costs.
- The guarantee does not cover temporary work such as temporary crowns, bridges, onlays, inlays.
- The guarantee is only valid where the full piece of work was done at the clinic (for example for an implant - the implant, abutment and prosthetic).
- The guarantee does not cover unforeseen root canal treatment that is required as a result of teeth suffering trauma during prosthetics treatment.

Guarantee will be reduced or invalidated if:

- If oral hygiene is neglected by the patient. This will be assessed when the evaluation of the situation is done by the dentist by measuring plaque, measuring bleeding of the gums, measuring depth of pockets between the teeth and the gums.
- If the patient does not visit a dentist for a routine check-up at least twice a year.
- If the patient does not have a professional dental hygiene at least twice a year.
- If dentists' instructions are not followed.
- If the gum tissue or teeth bone is naturally reducing.
- If the patient loses or gains a substantial amount of weight over a short period of time.
- If the general medical conditions of the patient have a significant negative effect on the dental condition of the patient (for example diabetes, epilepsy, osteoporosis, chemotherapy, metabolic disorders, smoking!!! etc.)
- If removable restoration such as partial dentures or full dentures are not kept and maintained properly.
- If there are bad habits, like bruxism - teeth grinding, clenching... These habits cause premature tiredness of materials used for fillings, crowns and dentures. The dentist should be thoroughly informed about the before he starts the treatment.
- The dentist explains prior to undertaking the work, that the work is done under special circumstances where certain risks apply, and therefore the guarantee will not apply.
- When the treatments received have not been fully paid.
- The damage is caused by trauma, impact, an accident or progressive periodontal disease.